



Term & Condition

A: Schedule to Conditions of Entry

Organiser

Serba Wangi Sdn Bhd

Contest

Beras Habis? Jati Supply

Contest Period

The contest starts at 00:00:00 on 1st January 2024 and closes at 23:59:59 on 30th June 2024.

Eligibility

The contest is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Contest Period.

Entry Method

WhatsApp Submission

- a. To submit their Entries, participants are required to:
 - Step 1:** Purchase any Jati product(s) 5kg or above in a single receipt ("Proof of Purchase") from any offline/ online stores within the Contest Period.
 - Step 2:** Snap a clear picture of the Proof of Purchase/receipt.
 - Step 3:** Send the following information via WhatsApp to +6010-772 6893.
 - i. Clear picture of the Proof of Purchase/Receipt (s)
 - ii. Full Name as MyKad
 - iii. MyKad Number
 - iv. Telephone number
 - v. Hashtag #menangjatiseumurhidup
- b. There is no limit to the number of Entries submitted as long as each Entry submitted fulfils the Contest conditions set out herein. The Minimum purchase of 5Kg Jati rice in a single Proof of Purchase shall constitute as (1) one Entry. Retain the Original Receipt or Proof of Purchase for verification purposes.
- c. Double entries where the purchase of any Jati Signature Basmati products with 5kg or above in a single Proof of Purchase will automatically be given two entries based on every subsequent Minimum Value fulfilment. For example:



- i. For Proof of Purchase with a purchase of Jati Signature Basmathi products, a total of two(2) entries will be allocated.
 - ii. For Proof of Purchase with all other Jati products including Jati Signature (Import Rice), a total of one(1) entry will be allocated.
- d. Purchase any Jati product(s) 5kg or above in a single receipt.
 - e. Combination of receipts or repetition usage of receipt are not allowed and will be deemed invalid.
 - f. The WhatsApp number used for submission of the Contest shall be deemed as the valid contact number throughout the Contest Period and if such participant has been verified as the successful Contest in the manner provided herein, shall include for purpose of the Prize claim/delivery ("**WhatsApp Submission Number**")
 - g. The Organiser does not accept any alteration of Proof of Purchase in any form. Handwritten receipt, Purchase Orders and/or Delivery Notes will not be accepted as Proof of Purchase.
 - h. Notwithstanding any of the above, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the prizes.

Entry Deadline

All Entry(ies) must be received by the Organiser on or before 23:59:59 on 30th June 2024. Any Entry received outside the Contest Period shall be automatically disqualified.

For the monthly submission, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Contest Month as tabulated below :

- 1st Month : 01 Jan 2024 - 31 Jan 2024
- 2nd Month : 01 Feb 2024 - 29 Feb 2024
- 3rd Month : 01 March 2024 - 31 March 2024
- 4th Month : 01 April 2024 - 30 April 2024
- 5th Month : 01 May 2024 - 31 May 2024
- 6th Month : 01 June 2024 - 30 June 2024



Verification Details

Verification of Entries

- Clear snapshot of the Proof of Purchase indicating the Jati brand product(s), receipt number, date of receipt, value/price, and outlet name.
- Validity of the purchased date
- Purchase value and requirement fulfilled.
- No Duplication or repetition of Receipt(s)
- No alteration of receipt in any form; store name, item(s) purchased, prices and transaction date.
- Disqualified receipt/document as proof of purchase includes
 1. Credit Card Slips
 2. Handwritten Receipts
 3. Refund/Return of Purchase Slips
 4. Delivery Note
 5. Receipts are not being generated from the cash register (Point of Sale system), with the exception of online purchase receipts.

Prizes

Monthly Prize

x 1 ITSU Hando

(A Total of 5 Winners ITSU Hando)

x 1 Khind Rice Cookers

(A Total of 5 Winners Khind Rice Cookers)

x1 One year supply of Jati Signature Super Special Import (JSPI) 10kg (One pack per month)

(A Total of 5 Winners One year supply of Jati Basmati rice)

Final Prize

Grand Prize - Lifetime supply of Jati Signature Pusa Finest 1121 Basmathi Rice 5kg (One pack per month) x10

1st Prize - ITSU Aire Swing x1

2nd Prize - ITSU Aire Bike x1

3rd Prize - ITSU Vibro x1

Participants are eligible to win a maximum of one (1) prize during the period of Contest;

1 x Monthly Prize OR 1 x Final Prize



Winner Selection

WINNER SELECTION METHOD: As part of the winner selection process, the Organizer will tabulate and verify the Entries received. Entries which have been verified and approved to be a successful entry by the Organizer (“Qualified Entries”) will be allocated a set of serial numbers.

Monthly Prize: x 1 ITSU Hando

There is One [1] x ITSU Hando to be won each Month for six[6] consecutive months. In total, there are Five [5] ITSU Hando to be won throughout the Contest period.

As part of the Monthly Prize shortlisting winners’ selection process, the Organizer will allocate serial numbers for each Entry received and approved by the Organizer throughout the Contest Month Period [each a “Qualified Monthly Entry” and collectively the “Qualified Monthly Entries”]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number “1”.

The serial numbers allocated to each Qualified Monthly Entry will be tabulated and added up to derive the total number of Qualified Monthly Entries [“Total Qualified Monthly Entries”]. Assuming the Total Qualified Monthly Entries received throughout the Contest period is 8,000, the Organizer will utilise winner generator applications to randomly select the fortunate winners for each month.

Total of 1 winner will be selected for Each Contest Month.

Monthly Prize: x 1 Khind Rice Cookers

There is One [1] x Khind Rice Cookers to be won each Month for six[6] consecutive months. In total, there are Five [5] Khind Rice Cookers to be won throughout the Contest period.

As part of the Monthly Prize shortlisting winners’ selection process , the Organizer will allocate serial numbers for each Entry received and approved by the Organizer throughout the Contest Month Period [each a “Qualified Monthly Entry” and collectively the “Qualified Monthly Entries”]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number “1”.

The serial numbers allocated to each Qualified Monthly Entry will be tabulated and added up to derive the total number of Qualified Monthly Entries [“Total Qualified Monthly Entries”]. Assuming the Total Qualified Monthly Entries received throughout the Contest period is 8,000, the Organizer will utilise winner generator applications to randomly select the fortunate winners for each month.

Total of 1 winner will be selected for Each Contest Month.



Monthly Prize: x1 One Year Supply of Jati Super Special Rice (One pack per month)

There is One [1] x One Year Supply of Jati Super Special Rice (One pack per month) to be won each Month for six[6] consecutive months. In total, there are Five [5] One Year Supply of Jati Super Special Rice (One pack per month) to be won throughout the Contest period.

As part of the Monthly Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout the Contest Month Period [each a "Qualified Monthly Entry" and collectively the "Qualified Monthly Entries"]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number "1".

The serial numbers allocated to each Qualified Monthly Entry will be tabulated and added up to derive the total number of Qualified Monthly Entries ["Total Qualified Monthly Entries"]. Assuming the Total Qualified Monthly Entries received throughout the Contest period is 8,000, the Organiser will utilise winner generator applications to randomly select the fortunate winners for each month.

Total of 1 winner will be selected for Each Contest Month.

Final Prize: Grand Prize- Lifetime Supply of Jati Signature Pusa Finest 1121 Basmathi Rice* x10

There are Ten [10] x Lifetime Supply of Jati Basmati Rice (One pack per month) to be won in the last month of the contest which is June 2024. In total, there are Ten [10] Lifetime Supply* of Jati Signature Pusa Finest 1121 Basmathi Rice (One pack of 5kg per month) to be won throughout the Contest period. *The winner is entitled to enjoy a lifetime supply of Jati Signature Pusa Finest 1121 Basmati Rice for a generous span of 30 years. The prize will be automatically forfeited if the winner no longer exists (has passed away).

As part of the Final Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout the Contest Month Period [each a "Qualified Monthly Entry" and collectively the "Qualified Monthly Entries"]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number "1". The serial numbers allocated to each Qualified Final Entry will be tabulated to derive the total number of Qualified Final Entries ("Total Qualified Final Entries"). Assuming the Total Qualified Final Entries received throughout the contest period is 8,000, the Organiser will use an online 'Lucky Draw Generator' application to randomly select a total of **20 fortunate finalists**.

These **20 selected finalists** will then participate in the **Final Prize Draw** at the Prize-Giving Ceremony to determine which specific prize each winner will receive. Winners will be selected without assigning specific prizes at the initial selection stage.

A total of 10 winners will be entitled to win the Final Prize Lifetime Supply of Jati Basmati Rice (One pack of 5kg per month).



Final Prize: 1st Prize- ITSU Aire Swing x1

There is One [1] x ITSU Aire Swing to be won in the last month of the contest which is June 2024. In total, there is One [1] ITSU Aire Swing to be won throughout the Contest period.

As part of the Final Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout the Contest Month Period [each a "Qualified Monthly Entry" and collectively the "Qualified Monthly Entries"]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number "1". The serial numbers allocated to each Qualified Final Entry will be tabulated to derive the total number of Qualified Final Entries ("Total Qualified Final Entries"). Assuming the Total Qualified Final Entries received throughout the contest period is 8,000, the Organiser will use an online 'Lucky Draw Generator' application to randomly select a total of **20 fortunate finalists**.

These **20 selected finalists** will then participate in the **Final Prize Draw** at the Prize-Giving Ceremony to determine which specific prize each winner will receive. Winners will be selected without assigning specific prizes at the initial selection stage.

A total of 1 winner will be entitled to win the Final Prize ITSU Aire Swing.

Final Prize: 2nd Prize- ITSU Aire Bike x1

There is One [1] x ITSU Aire Bike to be won in the last month of the contest which is June 2024. In total, there is One [1] ITSU Aire Bike to be won throughout the Contest period.

As part of the Final Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout the Contest Month Period [each a "Qualified Monthly Entry" and collectively the "Qualified Monthly Entries"]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number "1". The serial numbers allocated to each Qualified Final Entry will be tabulated to derive the total number of Qualified Final Entries ("Total Qualified Final Entries"). Assuming the Total Qualified Final Entries received throughout the contest period is 8,000, the Organiser will use an online 'Lucky Draw Generator' application to randomly select a total of **20 fortunate finalists**.

These **20 selected finalists** will then participate in the **Final Prize Draw** at the Prize-Giving Ceremony to determine which specific prize each winner will receive. Winners will be selected without assigning specific prizes at the initial selection stage.

A total of 1 winner will be entitled to win the Final Prize ITSU Aire Bike.



Final Prize: 3rd Prize- ITSU Vibro x1

There is One [1] x ITSU Vibro to be won in the last month of the contest which is June 2024. In total, there is One [1] ITSU Vibro to be won throughout the Contest period.

As part of the Final Prize shortlisting winners' selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser throughout the Contest Month Period [each a "Qualified Monthly Entry" and collectively the "Qualified Monthly Entries"]. A set of serial numbers will be allocated for the Qualified Monthly Entries starting from serial number "1". The serial numbers allocated to each Qualified Final Entry will be tabulated to derive the total number of Qualified Final Entries ("Total Qualified Final Entries"). Assuming the Total Qualified Final Entries received throughout the contest period is 8,000, the Organiser will use an online 'Lucky Draw Generator' application to randomly select a total of **20 fortunate finalists**.

These **20 selected finalists** will then participate in the **Final Prize Draw** at the Prize-Giving Ceremony to determine which specific prize each winner will receive. Winners will be selected without assigning specific prizes at the initial selection stage.

A total of 1 winner will be entitled to win the Final Prize ITSU Vibro.

20 qualified finalists will be contacted via WhatsApp from the **contest number +6010-772 6893** to notify them of the details regarding the Prize-Giving Ceremony. The Organiser will not be held liable if the Qualified winners cannot be contacted for any reason within five (5) working days. In such cases, the Organiser reserves the right to reselect another winner to replace the uncontactable winner.

Prize Giving Ceremony:

1. **Finalists Selection: Twenty (20) participants** will be selected as **qualified finalists** through a random draw to compete in the final round at the Prize-Giving Ceremony. The selection does not assign specific prizes at this stage.
2. **Prize-Giving Ceremony Invitation:** Official invitations will be sent to the **twenty (20) finalists** via the WhatsApp number provided during the contest entry. Attendance at the ceremony is mandatory for all finalists to claim their prize and determine the specific prize they will receive.
3. **Prize Determination:** During the Prize-Giving Ceremony, a final lucky draw will determine which specific prize each winner will receive.
4. **Ceremony Date:** The Prize-Giving Ceremony is scheduled for **September 2024**. Winners will receive further details via WhatsApp.
5. **Representation:** In the event a winner is unable to attend the ceremony, they may designate a representative to attend on their behalf. The representative must present an authorisation letter signed by the winner to participate at the **Prize-Giving Ceremony**. The authorisation letter must be presented at the ceremony.



Prize Claim & Delivery:

1. All prizes will be processed for winners' collection from the Contest Entry within six (6) to eight (8) weeks after the Prize-Giving Ceremony [Date to be confirmed]. The Organiser reserves the right to extend the timelines stated under this clause due to reasons beyond the control of the Organiser.
2. The Organiser, its agents, sponsors, and representatives shall have no liability to any participant who defaults in collecting the prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever.
3. Prizes are strictly not transferable, assignable, exchangeable, or redeemable by the participant in any form or manner other than that specified by the Organiser.
4. The Organiser reserves the right to substitute any prize with one of similar value at any time without prior notice.
5. The prize shall be used/taken entirely at the risk of the participants and the Organiser excludes all warranties and liabilities in connection with the prize to the fullest extent permitted by law.
6. The Organiser shall not be liable for any loss or damage that occurs to the prizes during the delivery process.
7. Any additional costs (e.g., travel expenses, transportation costs, duties, and taxes) involved in redeeming or collecting the prize shall be borne by the winner at their own expense.

This **Schedule to Conditions of Entry** must be read together with the **Conditions of Entry**, collectively "Terms and Conditions", and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

B: Conditions of Entry

1. Introduction

1.1. These Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

1.2. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).

1.3. The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no



correspondence or appeals will be entertained.

2. Promotion Entries

2.1. By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.

2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.

2.3. Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

3.1. Where the eligibility age prescribed in the Schedule to Conditions of the Promotion and by submitting required personal information.

3.2. The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- a. Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- b. Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

5.1. The following entries will be disqualified:

- a. unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or



b. entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.1. In addition, the Organiser reserves the right to disqualify any Participant that:

- a. undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
- b. are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by the Organiser when requested.

5.1. In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

6.1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

6.2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

6.3. Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.

6.4. All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor or third party providing the Prizes.

6.5. Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

6.6. Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

6.7 Each participant is eligible to win only once during the contest period. For instance, if a participant has already won a monthly prize, he/she will be disqualified from the main prize lucky draw.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising,



publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“**Serba Wangi Sdn Bhd**”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation in the Promotion, acceptance of any Prize, and/or the use of the Participant’s entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions.

10. Limitation of Liability

10.1. The Participant’s participation in the Promotion shall be at the Participant’s own risk.

10.2. The Organiser, **Serba Wangi Sdn Bhd**, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

11.1. The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.

11.2. Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless



otherwise communicated, and such owners are not part of the Organiser's group of companies.

11.3. The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.

11.4. The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.

11.5. Where the Terms and Conditions of the Promotion are prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.

11.6. The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia.

12. Privacy Notice

12.1. By participating in [**Beras Habis? Jati Supply! Contest**], you consent for **Serba Wangi Sdn Bhd** and any of its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Serba Wangi Sdn Bhd") and service providers, agents and contractors who provide administrative and business support to us and act on our behalf ("Authorised Third Parties") (collectively "Organiser", "us", "we" or "our") to process your personal information provided in the Promotion Form for purposes of [**Beras Habis? Jati Supply! Contest**]. This includes disclosing your name to the general public when you become a winner in a contest or participate in our events by publishing your name, photographs and other personal information without compensation for advertising and publicity purposes.

12.2. The Organiser may also use your personal information for purposes of contacting and sending to you marketing and promotional information or materials about our products, services, samples, any promotions, events or contests organised by the Organiser. Please indicate your option on the form if you agree to the use of your personal information for this purpose.

12.3. In the event that you agree to share and disclose personal information of a person whom you intend to refer to the Organiser, you acknowledge that you have obtained the consent of that person to share and disclose his/her personal information to us and to being contacted by us.

12.4. In respect of minors or individuals not legally competent to give consent, you confirm that they have appointed you to act for them and, to consent on their behalf to the processing of their personal information in accordance with this privacy notice.



12.5. At times the Organiser may retain Authorised Third Parties to process your personal information. All such Authorised Third Parties are contractually bound to take reasonable measures to keep information secure and not to use your personal information in any way other than that which is specified here.

12.6. To the extent that the applicable law allows, you have the right to request for access to, request for a copy of, request to update or correct, your personal information held by us.

All your written requests or queries should be addressed to:

Contact: Personal Data Protection Officer

Email: MenangJati@malaysiarice.com

Call us: 1800 88 7423

12.8. Please note the Organiser requires your personal information in order to process your participation in [**Beras Habis? Jati Supply! Contest**], without which we will not be able to process your application.